Exhibit A SCC Contact Persons 1 Page September 14, 2000

a) Issues related to processing this application

David A. Huberman Regulatory Counsel SCC Communications Corp. 6285 Lookout Road Boulder, CO 80301 (303) 581-5600 (303) 581-0900 (fax) dhuberman@sccx.com

b) Consumer issues

Gary A. Klug
Director, Regulatory Compliance
SCC Communications Corp.
6285 Lookout Road
Boulder, CO 80301
(303) 581-5600 (voice)
(303) 581-0900 (fax)
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c) Customer complaint resolution

Please see (b) above.

d) Technical and service quality issues

Please see (b) above.

e) Tariff and pricing issues

Please see (b) above.

f) 9-1-1 issues

Please see (b) above.

g) Security/law enforcement

Please see (b) above